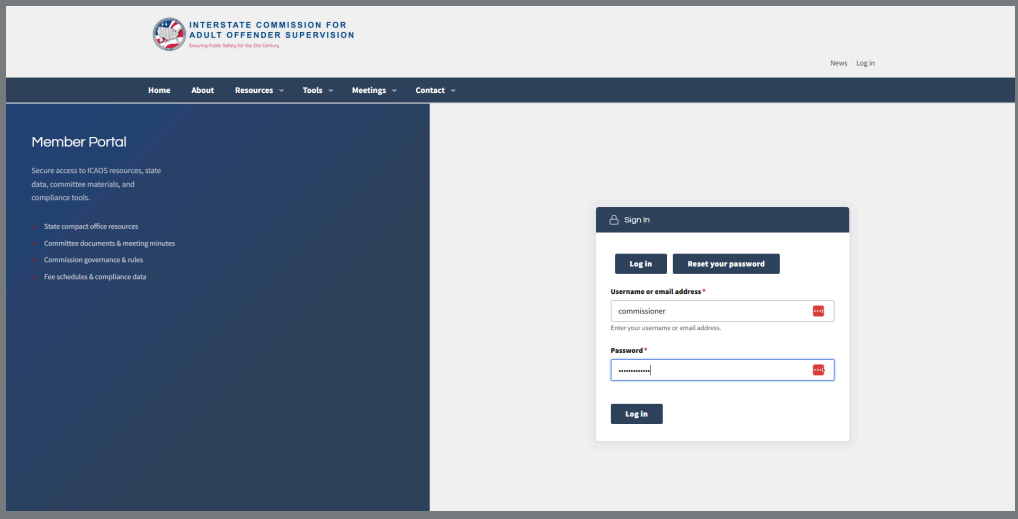
INTERSTATE COMMISSION FOR ADULT OFFENDER SUPERVISION

Ensuring Public Safety for the 21st Century

ICAOS Website Two-Factor Authentication

Step 1:

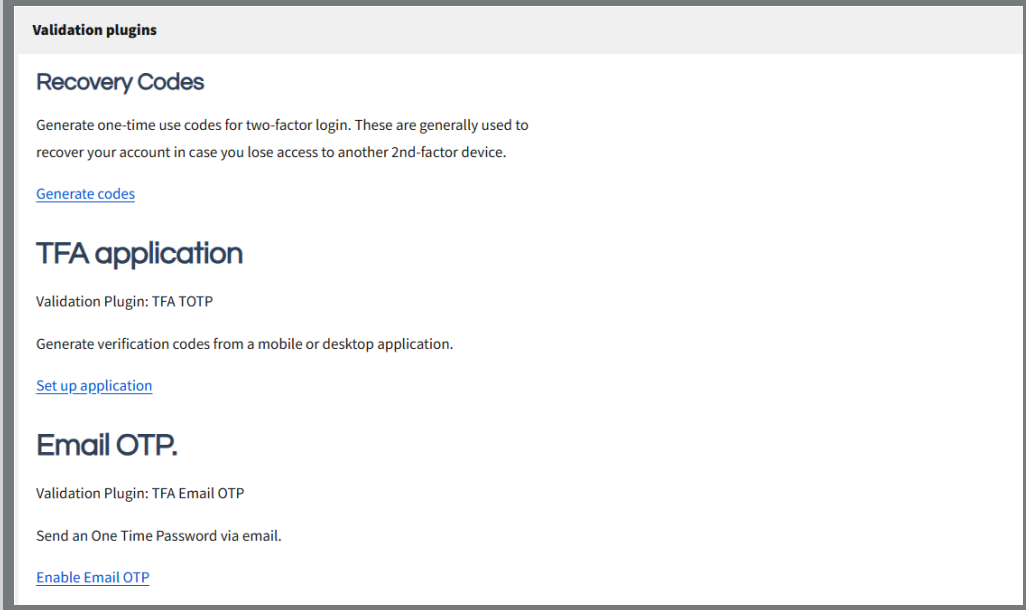
Commission members will log in to the ICAOS website utilizing their current credentials.



Step 2:

You will receive notice that you are required to set up two-factor authentication. Click on the “set up application” link under TFA application.

If your state does not allow an authenticator app per state policy, you can set up authentication through your email by enabling Email OTP.

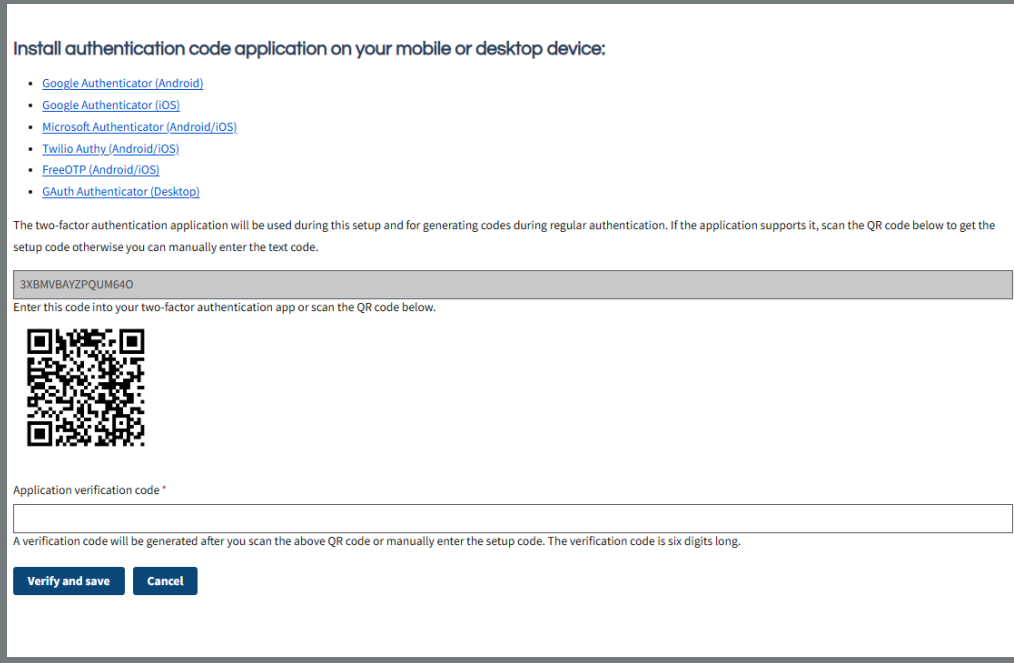


Step 3:

Re-enter your password for the ICAOS website.

Step 5:

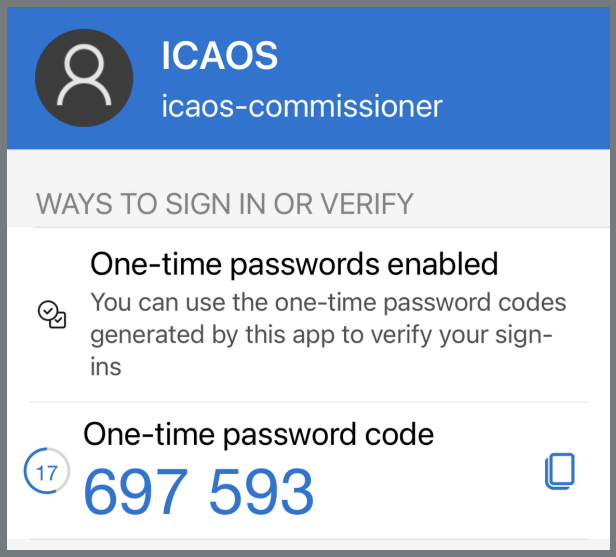
Select one of the authenticator apps for download on your desktop or mobile device. Once installed, you may be prompted to scan the included QR code in the authenticator app.



Step 6:

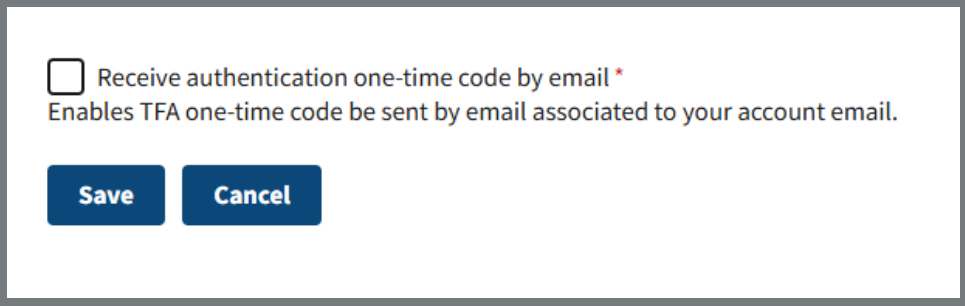
Once set up in the authenticator app, it will generate an application verification code for you to enter on the ICAOS website.

Example shown is the Microsoft Authenticator app.



Step 7:

To enable email authentication, check the box to authorize the code be sent to your email and click save.



Two-factor authentication is essential for protecting sensitive data and meeting CJIS security requirements. It adds an extra layer of protection to ensure only authorized users can access system information.

If you need assistance in setting up your two-factor authentication, please contact the National Office for support.