



ICAOS DCA Mentoring Program-Exit Assessment

ICAOS DCA Mentoring Program: As a participant in the DCA Mentoring Program, the Commission would like to provide you with an opportunity to provide feedback on your experience to the DCA Liaison Committee Regional Chair at the conclusion of the program. This report will assist the Commission to evaluate the effectiveness of the program and to make sure that it is meeting the needs and expectations of the participants

* 1. Provide the following:

Name

Email Address

Phone

* 2. Provide the following:

State

Department

Select

3. How would you categorize your knowledge of the following after completing the ICAOS DCA Mentoring Program?

	No Knowledge	Minimal	Some	Average	Above Average	Extensive
ICAOS Rules	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ICOTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing Standard Operating Procedures for Compact Operations in Your State	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Navigating the ICAOS Website (directory, meeting announcements, calendar, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Navigating the ICAOS Support Website (finding Rules & ICOTS training resources)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal implications of the Compact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Functions of the State Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Select which state compact office ICOTS responsibilities have improved after participating in the mentoring program.

- Training/Regular communication with Stakeholders (e.g. training Field, Judges, Jail Administrators, Attorney's, etc.)
- Managing Workflow (Reassigning Activities)
- Reviewing Activities (Transfer Requests, Violation Reports, Replies to Transfer Requests, etc.)
- Compliance Management (using reports, using external reports require working knowledge of MS Excel)
- Assisting Field Users with Level #1 issues (log in, security reset, training issues, etc.)
- "Working the Rules" when presented with a unique situation for a compact offender
- User Management (establishing roles, deactivating users, ensure adequate training, understanding privacy policy)
- Duplicate Offender Clean-up
- Editing offender records to ensure accuracy
- Other (please specify)

5. Indicate which resources/functions of the DCA you feel your knowledge of has improved after participating in the mentoring program.

- Compact Authority/Liability Implications
- Benchbook for Judges; Whitepaper
- Understanding Advisory Opinions/Dispute Resolution Process
- ICOTS Reports for Managing Compliance
- Navigating ICAOS Training Tools for Rules and/or ICOTS
- Integrating ICAOS Training into your state's curriculum for stakeholders
- ICOTS Support-Managing User Support
- ICOTS VINEWatch
- Increase/Enhance Communication with Commissioner
- Increase/Enhance Working Relationship with States
- Serving on an ICAOS Committee
- State Shared Documents (developing training tools specific to your state, based on examples from other states)

Other (please specify)

6. How did the ICAOS Mentoring Program benefit you?

7. What changes to the ICAOS DCA Mentoring program would you like to see?

8. Additional feedback/comments.